

# MEDICAY GLOBAL

Vetting & Onboarding Standards

## PHYSICIAN VETTING STANDARDS

How we assess and select the specialists in our network

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## About Our Physician Vetting Standards Vetting Process

Every physician we work with undergoes a structured assessment before being included in our network. We do not recommend a specialist based on availability alone. Our evaluation covers qualifications, clinical experience, procedural volume, and communication capability — ensuring that every physician we introduce to our patients has been assessed to a standard we are confident in. The criteria below outline the key areas of our physician assessment process.

### Qualifications & Registration

#### Medical Qualifications

We verify each physician's primary medical degree and any postgraduate qualifications relevant to their area of specialisation.

#### Registration & Licensing

We confirm that every physician holds a valid registration with the relevant medical council in India and is in good standing with no recorded disciplinary actions.

#### Fellowship & Advanced Training

Where applicable, we verify fellowship credentials, advanced training programmes, and international qualifications that further substantiate a physician's expertise.

## Clinical Experience & Expertise

### Years of Practice

We assess the physician's years of clinical experience in their specialisation, with particular attention to the procedures most commonly requested by our patients.

### Procedure Volume

We review the number of relevant procedures performed over the physician's career. Volume is a meaningful indicator of procedural proficiency.

### Areas of Specialisation

We document the physician's specific areas of expertise to ensure precise matching with our patients' clinical needs.

## Accessibility & Communication

### Languages Spoken

We note all languages spoken by the physician, with preference given to those who communicate in English or other languages relevant to our patient base.

### OPD Schedule & Availability

We confirm outpatient consultation schedules and the physician's availability for pre-operative assessments and follow-up appointments.

### Point of Contact

We establish and maintain a direct point of contact — either the physician's assistant or a designated coordinator — to facilitate seamless communication for our patients.

*Important Notice: Medicay Global coordinates access to physicians — we do not provide medical advice or make clinical decisions. All treatment recommendations, diagnoses, and clinical plans are determined solely by the treating physician following their independent assessment of the patient. Physician vetting by Medicay Global is a coordination-level assessment and does not constitute a medical endorsement or guarantee of outcomes.*